

Turning Point

Behavioral Health Care Center
2020 Annual Report



Hello friends,

At Turning Point, as in communities around the world, this past year has been one of extraordinary transformation. The COVID-19 pandemic has had a profound and heartbreaking impact globally, locally, and personally.

What a year to look back on.

Here at Turning Point, the year began with a host of activities, celebrations, and new programming reaching out into our community. As the curtain of COVID-19 fell on us all, I am proud to say that Turning Point not only managed to maintain that positive spirit and community engagement, but critically responded in a swift and effective way to adapt to the new conditions. At this time of crisis, Turning Point immediately pivoted to transition all therapy services to remote and telehealth formats. In this way, we ensured continuity of care for our many vulnerable clients, both children and adults.

As always, we could not hope to maintain these services and succeed in our work without the sustaining support of our extraordinary community. In this report, we look back on our year, celebrating that community and offering our sincere thanks.

On behalf of all of us at Turning Point, many thanks for your participation in our community and please accept my best wishes to you and your loved ones for your safety, health and wellness.

Sincerely,



Ann Fisher Raney, AM, LCSW
Chief Executive Officer

“I am so glad I came here and that you are real and can relate to me”

“Without Turning Point, I’d be homeless now”

“Turning Point has helped me feel that I can survive and manage to support myself”

*– Turning Point clients
and Living Room guests*

Solid Support. When you need it most.

Our year in review

Launching a free 10-week after school program for teens and their parents in partnership with Skokie Public Library and with the support of NorthShore University HealthSystem

Partnering with CARE, the Community Animal Rescue Effort, to educate our clients on volunteerism and animal care

Presenting another informative series of professional development seminars for our colleagues within Turning Point Academy



Leaping into another year of activities in support of Clean Green Skokie

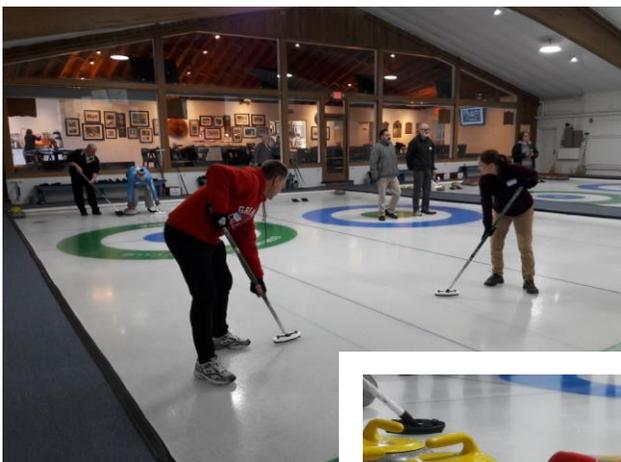


At the onset of the pandemic, immediately shifting to provide services remotely, ensuring continuity of care for our clients and community throughout the COVID-19 crisis

Affirming our solidarity with our BIPOC neighbors in pursuit of equity, inclusion, and anti-racism

Marking one year since the launch of Heartland Health Centers primary care clinic at Turning Point

Hosting our 19th Annual Town Hall Meeting at Skokie Public Library



Joining and providing support as a proud partner of the Illinois Call4Calm Text Line Service



Celebrating our donors at a fun-filled fall festival

Sewing for a good cause, with staff and clients creating pouches for animals rescued from the fires in Australia

Hitting the ice for our first curling tournament in support of Turning Point



Turning Point annually serves ...

Approximately 1,300 clients – adults, families, and children beginning at age five – 90% of whom are low income.

This year, Turning Point served 1,287 clients

- 15% of whom were children and adolescents
- 55% of whom were women and girls
- 33% of whom were people of color

This year, our clients came to us from throughout the Chicago metropolitan area

- 31% were residents of Skokie
- 24% were residents of Chicago
- 10% were residents of Evanston
- 35% came to us from other surrounding communities

TURNING POINT
SOLID SUPPORT
TODAY
AND TOMORROW

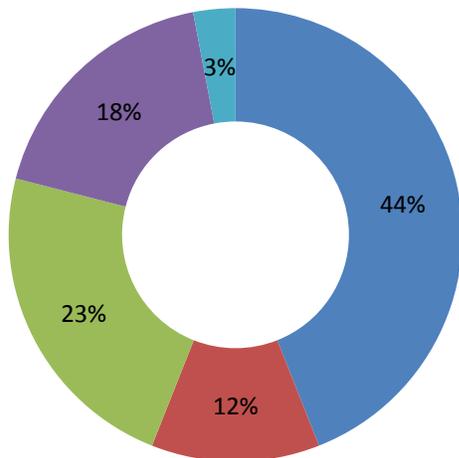


YEARS & COUNTING



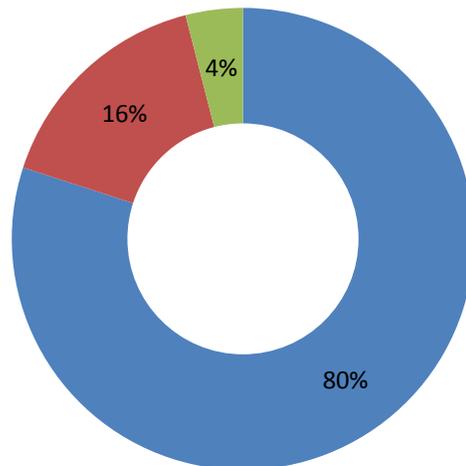
Our fiscal year overview

Fiscal Year 2020 Revenue



- Clinical services fees - Dept of Human Services
- Clinical services fees - other
- Grants - Dept of Human Services
- Other grants & fundraising
- Other

Expenses



- Program expenses
- General operating
- Fundraising

Fiscal Year 2020

Total Revenue \$3,935,081.
Total Expenses \$3,841,214.

Beginning Net Assets \$2,696,067.
Ending Net Assets \$2,789,934.

Turning Point Behavioral Health Care Center has been serving the community with distinction for over 50 years. Turning Point is an outpatient mental health center located in Skokie and serving children and adults from throughout the Chicago metropolitan area, providing expert, affordable, and compassionate care with a mission of 'solid support, when you need it most.'

Turning Point has received highest ratings by the Commission on Accreditation of Rehabilitation Facilities, and been honored with numerous local and national awards including:

- The 2017 *Excellence in Mental Health Award* from the Illinois Association for Behavioral Health
- The 2017 *Public Health Partners of Excellence Award* from the Skokie Health Department and Board of Health, in recognition of exceptional contributions to the health of Skokie
- The 2015 *Impact Award for Excellence in Behavioral Healthcare Management* from the National Council for Behavioral Health
- The 2011 and 2012 *Non-Profit of the Year* from the Skokie Chamber of Commerce, making Turning Point the first organization to be honored in two consecutive years.

Our heartfelt thanks

Turning Point extends sincere thanks to all of our supporters whose contributions allow us to fulfill our mission of providing solid support and compassionate care to our community.

Our generous grantors:

Cook County Bureau of Economic Development
Illinois Department of Human Services
Kiwanis Club of Skokie Valley
Maine Township
Morton Grove Foundation
Niles Township Government
Northfield Township

NorthShore University HealthSystem
Park Ridge Community Fund
PERT Foundation
Rotary Club of Skokie Valley
Village of Skokie CDBG Grant Program
Wilmette Rotary Club Foundation

Our valued supporters:

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Amanda Moswin
The Murray Family, in memory of Theresa 'Ruby' Veronica
Vermont
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Pamela Smith, in memory of Theresa 'Ruby' Veronica
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Margaret Sandler
St. Peter's United Church of Christ
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Gary Stern
Rebecca & Richard Strauss, Thrive Psychotherapy LLC
Larry Suffredin
Jennifer Sultz
Supercare Pharmacy
Maria Tolpin
Rayna Trayanova
Maureen Varallo, in honor of Donald Varallo
Village Inn Pizzeria
Linda Walker
Marion W. Walsh, in memory of Tom Walsh
Gail Warner
Barbara A. Weiner
Chris Widell
R. Bruce Williams & John C. Wallace
Natalie & Andy Ziarnik

Our in-kind contributors who have generously donated goods and services to Turning Point:

Culver's of Skokie
Bruce Diamond
Chris Mazzarella

Rolf Verhagen Metman
NorthShore Skokie Hospital
Kathleen Occhipinti

Panera Bread of Skokie
Emily & Owen Schnaper
Village Inn Pizzeria

Turning Point greatly values and appreciates each and every one of our donors. Our sincere apologies for any errors or misspellings that may appear in this report. If you notice that your contribution has been acknowledged incorrectly, please alert us and we will be happy to promptly check our records and correct any mistakes.

