

Turning Point

Behavioral Health Care Center
2021 Annual Report



Hello friends,

Another year has passed under the cloud of COVID-19 and our greatest hope continues to be that you and your loved ones are safe and healthy and well.

At Turning Point, this year has brought with it both challenges and new opportunities to serve. Our journey through this year has involved redoubling our commitment to outreach and accessibility with substantially expanded crisis services and free virtual programming to support our community during this very challenging and stressful time.

By approaching our new circumstances with adaptability and creativity, I am pleased to say that Turning Point is in a strong position to continue our work providing solid support for children and adults in need. During such an unprecedented time of hardship, anxiety, and profound loss, accessible mental health services are urgently needed more than ever. As always, Turning Point stands ready to help with expert, affordable, and compassionate care.

We could not hope to maintain our services without the sustaining support of our community. In this report, we look back on our year, celebrating that community and offering our heartfelt thanks.

On behalf of all of us at Turning Point, many thanks for your participation in our community and please accept my best wishes to you and your loved ones for your safety, health and wellness.

Sincerely,



Ann Fisher Raney, AM, LCSW
Chief Executive Officer

“Turning Point has helped me feel that I can survive and manage to support myself”

“I feel safe here”

“They gave me solid support at the most fragile time in my life”

– Turning Point clients
and Living Room guests

Solid Support. When you need it most.

Our year in review



Building on Turning Point's free crisis support services by expanding the hours of The Living Room to seven days a week, including holidays

Not sure where to turn?

The Turning Point Resource Team is a FREE mental health and resource support service for those affected by Covid-19.

To speak with a counselor, call 847-933-0051 x 609 and leave a voicemail with your name and number. A member of the Resource Team will call you back within one business day.

Visit www.tpoint.org for more info!



Launching a resource and crisis support program in partnership with the Illinois Department of Human Services

Continuing to provide a wide range of services remotely, ensuring continuity of care for our clients and community throughout the COVID-19 crisis

Advancing in green energy efficiency with new lighting in our facility, thanks to Comed and Verde Energy Efficiency Experts

Hosting our 20th Annual (and first virtual) Town Hall Meeting

With the help of Skokie Public Library, providing computer equipment to clients to support their ability to receive care remotely

Hosting our first virtual RISING TO THE CHALLENGE Benefit

Working to further our commitment to diversity, equity, inclusion, and anti-racism

Presenting an informative series of professional development seminars for our colleagues within Turning Point Academy

Leaping into another year of activities in support of Clean Green Skokie

Offering support to our community by participating in a series of public events:

- The Cook County Virtual Town Hall
- Coping with Covid, sponsored by Skokie Public Library and the Skokie Community Foundation
- Community Support Event with Skokie Public Library and Skokie Cares
- Caring for Families in the New Normal, in partnership with Apna Ghar and supported by the Skokie Community Foundation



For our community to use and enjoy, a new Little Free Library outside our building



Continuing to provide support as a proud partner of the Illinois Call4Calm Text Line Service

Turning Point annually serves ...

Approximately 1,300 clients – adults, families, and children beginning at age five – 90% of whom are low income.

This year, Turning Point served 1,279 clients

- 16% of whom were children and adolescents
- 56% of whom were women and girls
- 31% of whom were people of color

This year, our clients came to us from throughout the Chicago metropolitan area

- 29% were residents of Skokie
- 28% were residents of Chicago
- 11% were residents of Evanston
- 32% came to us from many other surrounding communities

TURNING POINT
SOLID SUPPORT
TODAY
AND TOMORROW

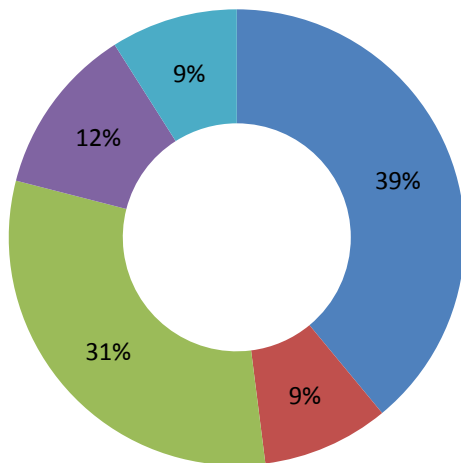


YEARS & COUNTING



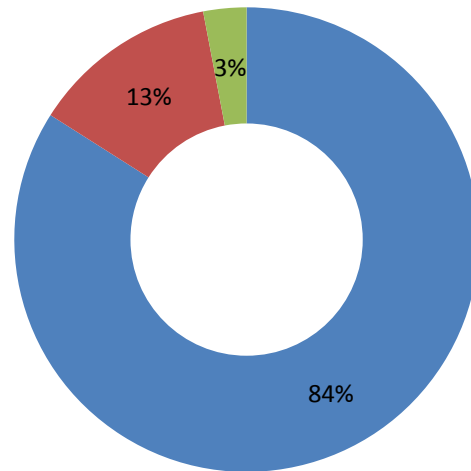
Our fiscal year overview

Fiscal Year 2021 Revenue



- Clinical services fees - Dept of Human Services
- Clinical services fees - other
- Grants - Dept of Human Services
- Other grants & fundraising
- Other

Expenses



- Program expenses
- General operating
- Fundraising

Fiscal Year 2021

Total Revenue \$4,447,624.
Total Expenses \$3,934,537.

Beginning Net Assets \$2,789,934.
Ending Net Assets \$3,303,021.

Turning Point Behavioral Health Care Center has been serving the community with distinction for over 50 years. Turning Point is an outpatient mental health center located in Skokie and serving children and adults from throughout the Chicago metropolitan area, providing expert, affordable, and compassionate care with a mission of 'solid support, when you need it most.'

Turning Point has received highest ratings by the Commission on Accreditation of Rehabilitation Facilities, and been honored with numerous local and national awards including:

- The 2017 *Excellence in Mental Health Award* from the Illinois Association for Behavioral Health
- The 2017 *Public Health Partners of Excellence Award* from the Skokie Health Department and Board of Health, in recognition of exceptional contributions to the health of Skokie
- The 2015 *Impact Award for Excellence in Behavioral Healthcare Management* from the National Council for Behavioral Health
- The 2011 and 2012 *Non-Profit of the Year* from the Skokie Chamber of Commerce, making Turning Point the first organization to be honored in two consecutive years.

Our heartfelt thanks

Turning Point extends sincere thanks to all of our supporters whose contributions allow us to fulfill our mission of providing solid support and compassionate care to our community.

Our generous grantors:

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NorthShore University HealthSystem

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Our RISING TO THE CHALLENGE Sponsors:

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rising to the
challenge

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**To all of our generous supporters
and community members,
our many thanks**



Turning Point Behavioral Health Care Center

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Solid Support. When you need it most.