

The Living Room in Evanston

Frequently asked questions....

What is the Living Room and who is it for?

An extension of Turning Point's successful Living Room program in Skokie, the Living Room in Evanston will provide a calm and comfortable supportive environment for adults experiencing crises.

Why is it called the Living Room?

This type of crisis support center is called a Living Room because we strive to provide a welcoming, quiet, and comfortable environment for people to receive support, de-escalate, and problem solve. We call those coming to the Living Room our guests, just as you might refer to people you welcome into your home.

Is this service only for people with mental illnesses?

Absolutely not. Crises can happen to all of us in a wide variety of ways and it is not restricted to those of us living with mental illness.

What do you consider a crisis?

Crisis comes in all shapes and sizes – stemming from illness, a traumatic event, loss of a job, a change in housing, relationship struggles, and more. We welcome adults experiencing a wide range of crises.

When will the Living Room open and where will it be?

We anticipate opening the new Living Room in July 2024 at 311 Elmwood Ave. Our Skokie site is currently open every day from 8:00 a.m. to Midnight at 8324 Skokie Blvd.

What is the cost of services?

There is no cost for crisis support in the Living Room.

Do I need to make an appointment?

No, appointments are not necessary.

Who will be helping me?

In the Living Room, trained recovery support specialists with personal experience in managing the challenges of mental illness collaborate with licensed therapists to provide crisis intervention, support, and mentoring. Turning Point has also partnered with trusted colleague organizations to offer employment assistance and support for substance use concerns.

What is Turning Point?

Turning Point is an award-winning outpatient community mental health center with a 55-year history in Skokie. We annually provide approximately 28,000 hours of service for 1,400 clients -- adults and children beginning at age six from throughout the Chicago metro area. Learn more at www.tpoint.org.

More questions? Please reach out to us!

Turning Point Behavioral Health

Skokie location: 8324 Skokie Boulevard, Skokie, IL 60077
(847) 933-0051, info@tpoint.org, www.tpoint.org

When you visit the Living Room, you step into a warm and welcoming environment, staffed by a team that is well trained to help and support you.

“Turning Point gives me a new sense of meaning and purpose and goals every day.”

“I was completely without hope. Without Turning Point, I’d be homeless now.”

“They gave me solid support at the most fragile time in my life.”

“This place is great. You guys are gonna save lives.”

“Turning Point is the light at the end of the tunnel for me.”

Turning Point clients
and Living Room guests


solid support
when and where
you need it most